

Talksoft RemindMe

“I FORGOT!”

**How much does this cost your practice?
Let Talksoft remind your patients of their appointments with
our affordable, computer automated reminder call service.**

Talksoft RemindMe software integrates with your scheduling system. Our software works behind the scenes and makes calls using the appointment data in your existing system. RemindMe sends appointment schedules to Talksoft’s computer daily— then our Talksoft system calls your patients.

Features

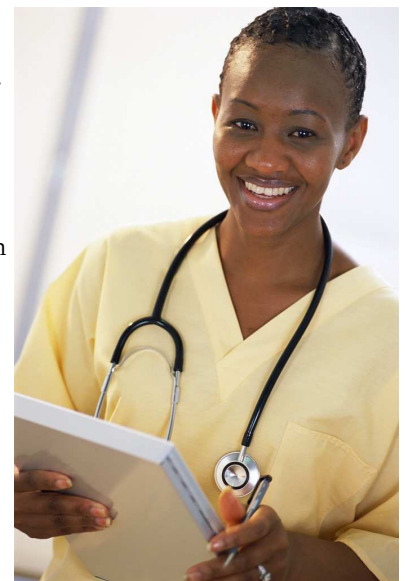
Uses your own voice. Over 75% of calls in the U.S. go to voice mail or answering machines. A message in your voice, via RemindMe, can be just as effective as manual dialing without the loss of valuable time.

Choose your call time. RemindMe is flexible. Calls to patients can be set for any day of the week, any time, and for any number of days prior to an appointment. You also have the ability to change your message at any time.

Patients can confirm appointments by pressing “1” after their reminder message. Pressing “2” will alert your office that the patient needs to reschedule. Your office can monitor the daily progress of all your calls via secure login to the Talksoft website.

Persistent Attempts. If the patient’s phone number is busy or there is no answer, RemindMe will keep trying until the message gets through. If an answering machine picks up, RemindMe will leave a message. ***Frees up your staff and telephone lines.***

Patient Recalls. In addition to making reminder calls for appointments already scheduled, RemindMe can also call patients to remind them of a follow-up visit*. For example, to remind patients they’re due for their six-month medical visit or dental cleaning.



Getting Started

No new computer equipment is required. RemindMe integrates with your existing medical or dental scheduling system. In most cases you can be up and running in less than an hour. There are no set-up fees, long-term contracts or cancellation penalties. There are no maintenance charges or upgrade costs — ever. Your monthly fee is determined based on the number of calls made, so Talksoft RemindMe can be as small or large as you need it to be.

* If supported by your practice management system.

GROWING PRACTICES...

“We have been using Talksoft Remind Me for the last four years as my practice has grown. Talksoft has always been there for me to remind my patients and I would strongly recommend Talksoft to any practice. **Priceless!**”

- **Dr. Glenn A. DeBias**
- **Institute for Laser & Aesthetic Medicine**

“Best investment we ever made. Saves me hours of work, and **the patients love it!**”

- **Cedar Medical**
- **Teaneck, NJ**

“We no longer need to **work overtime** in order to be able to make our reminder calls.”

- **Urology for Children**
- **Voorhees, NJ**

RETURN ON INVESTMENT (ROI)

RemindMe saves money whether or not you currently have staff making the calls. Here is analysis of what an average office can expect to save by using RemindMe

(check your personalized RemindMe ROI by visiting <http://www.talksoftonline.com/remindme/roi.php>)

Patients Seen (daily):	30
Estimated Number of No-Shows (daily):	5
Current Cost of No Shows (monthly) (based on estimate above and \$50 office visit):	\$5,000
Staffing Costs to Make Reminder Calls (monthly) (assumes hourly rate of \$15).....	\$400
<i>Estimated Cost of Talksoft RemindMe (monthly).....</i>	<i>\$120</i>
Your Return On Investment (monthly, staffing costs).....	\$480
(assumes 4 minutes to place each call)	
Your Return On Investment (monthly, increased revenue).....	\$1,380
(assumes 30% reduction in no-show rate)	